



Ho Chi Minh City, April 22th, 2024

To: Our Valued Partners

Ref: The Operation schedule for Reunification Day, Labor Day.

Dear Remittance Partners,

According to the provisions of Vietnam’s Labor Code on annual public holidays, from April 29th 2024 till May 1st 2024 (VN time) are Reunification Day and Labor Day.

In order to meet the needs of our partners and customers, Vietcombank Remittance Company (VCBR) would like to inform you of our company's working time during these holidays as follows:

SERVICES	TIME FRAME OF CEASING SERVICES (VN TIME)	NOTE
Counter Pickup at all banks	15:00 – 26/04/2024	All transactions after this time will be processed on 02/05/2024 (VN Time)
Account Deposit NOT via NAPAS	15:30 – 26/04/2024	
Account Deposit via NAPAS	Normal operating	Customer services department will support till 11:30 on holiday (VN Time).
Home Delivery		

All of our services will be resumed as normal on **May 2nd 2024** (VN Time).

VCBR would like to express our sincere appreciation to our kind Partners for your collaboration and participation over the past time. We look forward to continuing our prosperous partnership in the future.

On behalf of Vietcombank Remittance Company



Trinh Hoai Nam (Mr.)

CEO